

# **Worried about Energy Costs? Call NEAL now!**

## **North east Energy Advice Line**

Energy costs have gone up a lot this year, and with other prices going up as well, making sure you can stay warm and manage your energy and other bills is more important than ever.

To Help, Citizens Advice in the North East have set up a new Telephone Advice Service to give you specialist and independent advice.

The Advice Service is:

- Independent
- Free
- Confidential
- Impartial



Call us now and we will:

- telephone you back with free and independent advice
- make an appointment for you to see an Energy Adviser if necessary

**The North east Energy Advice Line can give you free, independent and up-to-date advice on:**

- **how to minimise your fuel costs**
- **dealing with problems with your energy supplier**
- **welfare benefits and grants you may be entitled to**
- **Warm Home Discount and Cold Weather Payments**
- **improving energy efficiency in the home**
- **Priority Services Register and other support**
- **and much, much more**

**Call NEAL now on  
01642 626106**



**citizens  
advice**

**Middlesbrough, Sunderland, Newcastle, North  
Tyneside, Stockton, Sunderland**

**Funded by the Energy  
Industry Voluntary  
Redress Scheme**